

April 13, 2023

**The City of Springfield
76 East High Street
Springfield, Ohio 45502**

City of Springfield:

I am pleased to provide this annual update in fulfillment of the reporting obligations described in the September 21, 2007 Redevelopment Agreement between Springfield Surgical Properties and the City of Springfield. First, we would like to outline examples of the value Ohio Valley brought to our community in 2022 in the form of award-winning, quality services at affordable prices.

HIGH QUALITY SERVICES

Between 2021-2022, Ohio Valley Surgical Hospital (OVSH) physicians and staff proudly earned many accolades for quality, safety, and patient satisfaction. This recognition comes from local, regional and national entities.

1. | Ohio Valley Surgical Hospital has been named a 2022 Human Experience (HX) Guardian of Excellence Award® winner by Press Ganey, the global leader in healthcare experience solutions and services. This award is part of Press Ganey's annual ranking of the top hospitals and health systems in the country, according to performance in patient experience.



As a winner of the Press Ganey HX Guardian of Excellence Award®, Ohio Valley is in the top 5% of healthcare providers in delivering patient experience in the last year. Press Ganey works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care.

2. | Ohio Valley Surgical Hospital earned The Joint Commission's Gold Seal of Approval® for Advanced Total Hip and Knee Replacement Certification by demonstrating continuous compliance with its performance standards. The Gold Seal is a symbol of quality that reflects a health care organization's commitment to providing safe and quality patient care.



The certification, offered in collaboration with the American Academy of Orthopaedic Surgeons, focuses on the pre-surgical orthopedic consultation to the intraoperative, hospitalization, rehabilitation activities, and follow-up visit with the orthopedic surgeon. The Joint Commission evaluated compliance with related certification standards including program management, supporting self-management, and delivering and facilitating high-quality clinical care. These standards are developed in consultation with health care experts and providers, measurement experts and patients. Ohio Valley Surgical Hospital **ONE of TEN** facilities in the State of Ohio with **ADVANCED CERTIFICATION for TOTAL HIP AND KNEE REPLACEMENT** providing **CARE YOU CAN TRUST.**



3. | In August 2022, Ohio Valley Primary Care opened in Enon, OH and we welcomed Dr. Joel Macy and Dr. Kevin Macy, along with Nurse Practitioner Hillary Oaks.

We have enjoyed our partnership with these excellent providers and have been excited to serve Springfield and the surrounding areas through this primary care practice.

4. | The Dayton Business Journal 2022 Book of Lists ranked Ohio Valley as the 2nd Busiest Facility in Outpatient Surgery in the Miami Valley, behind Miami Valley Hospital. This is the 10th year Ohio Valley has been in the top three Busiest Facilities in Outpatient Surgery in the Miami Valley.
5. | The Ohio Valley Breast Center has earned the ACR gold seal of accreditation as a Breast Imaging Center of Excellence. This means that the Breast Center at Ohio Valley meets the highest standards for imaging quality and safety because we have:
- Voluntarily gone through a vigorous review process to ensure that we meet nationally accepted standards of care.
 - Personnel that are well-qualified, through education and certification, to perform medical imaging, interpret images and administer radiation therapy treatments.
 - Equipment that is appropriate for the test or treatment.
 - Exceeded quality assurance and safety guidelines.



MISSION, VISION & VALUES:

VISION: To be recognized as a NATIONAL leader in ELECTIVE surgery

MISSION: To ELEVATE THE STANDARD of healthcare in OUR community

VALUES: QUALITY, COMPASSION, CARE YOU CAN TRUST

Ohio Valley's **MISSION** is achieved by identifying existing, and future, health needs in the community, and by addressing those needs through new or existing health initiatives which include education, prevention and screening programs.

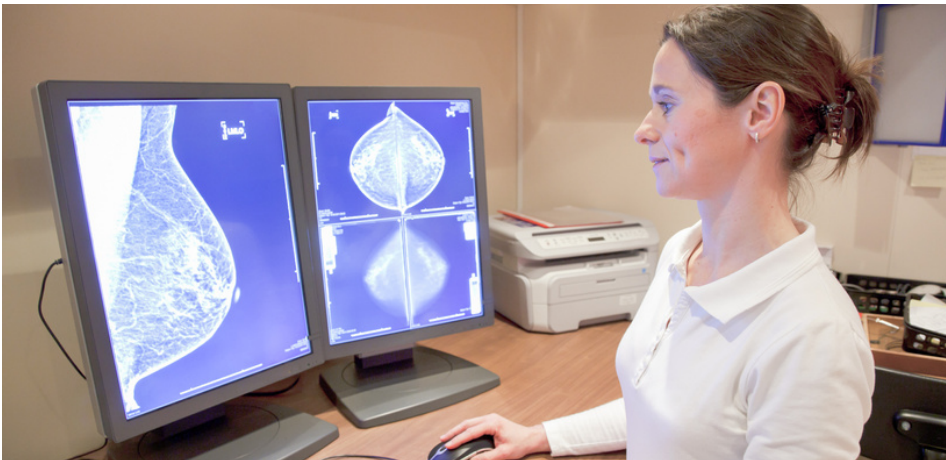
KEEPING SPRINGFIELD HEALTHY:

A SNAPSHOT OF 2022 HEALTH SCREENING AND PREVENTION INITIATIVES

1. | Ohio Valley Breast Center offers 3D Mammography to every patient, every time.

Why 3D Mammograms? Ohio Valley Breast Center was the first healthcare facility in the region to offer this state-of-the-art technology and is the only facility in Springfield/Clark County with a team of Breast Care Nurse Coordinators. Our Nurse Coordinators provide personal guidance and resources to patients and their families, helping them move seamlessly through a stressful and often complex healthcare process. Working in partnership with our team of board certified, sub-specialty trained radiologists, the Ohio Valley Breast Center provides patients with the most accurate diagnosis and more timely treatment. The benefits of 3D Mammogram (Tomosynthesis) screening include:

- 41% more effective in the detection of invasive breast cancer than traditional 2D mammography.
- Improves detection in patients with dense breasts.
- Reduces the need for follow-up tests and call-backs by 20%-40%.
- Improves diagnostic exams.



2. | Simple Access Colonoscopy

In response to the recommendation of local primary care physicians, Ohio Valley initiated a process to expedite screening colonoscopies to qualified patients. Our Endoscopy Coordinator assists patients with scheduling procedures and educating patients about bowel preparation. The benefits of the Simple Access Colonoscopy Program include:

- Patients receive a Screening Colonoscopy and skip the inconvenience of an initial physician office visit.
- By eliminating this office visit, the qualified patient saves time AND a co-pay.
- For referring physicians, this program encourages undecided patients to move forward with scheduling their procedure.

Colorectal cancer is one of the leading causes of cancer death in Clark County; colonoscopies are the most effective means of prevention, diagnosis and screening.

No other colon cancer screening is as thorough and comprehensive.



Colonoscopy
Ready, Set, Prep!

Getting Started

- Ohio Valley will call you to schedule colonoscopy
- Ohio Valley will provide instructions
- Pick up prep items

Day before exam...

- No food or drink after midnight
- Relax as usual
- Stay near your throne
- Clear liquids only... have a Popsicle or Jello!
- Follow all instructions
- Begin prep at appointed time

Morning of exam...

- You're almost done!
- Don't be tardy for the exam
- Change into comfy gown
- Nurse takes vital signs & gives medicine to put you to sleep
- Colonoscopy takes about 30-40 minutes
- Your driver takes you home after short recovery

FINISH

Cheers to your health!
You may have saved your life.

DIGESTIVE CENTER
AT OHIO VALLEY
www.ovsurgical.com

3. | Low Dose CT Screening for Lung Cancer

The Ohio Valley Imaging Center uses low-dose CT (LDCT) screening to diagnose early lung cancer, before a person develops symptoms. Lung cancer is the #1 cancer diagnosed in Ohio and the #1 cause of cancer deaths in Ohio. Lung cancer screening may save lives by finding cancer earlier, when it may be treated more successfully. LDCT screening is for people at high risk for lung cancer and is the only recommended screening test for the disease.



4. | DXA Scan (Bone Density)

DXA scans assist in evaluating patients at risk for osteoporosis (brittle, fragile bones), provide follow-up for patients diagnosed with osteoporosis and calculate body composition for patient fitness programs.



PATIENT & COMMUNITY EDUCATION

Ohio Valley offers a comprehensive pre-surgical patient education class for patients about to undergo total joint replacement, spine, or breast cancer surgery. These pre-surgical classes help patients understand what can be expected before, during, and after their spine, joint replacement (knee, hip, and shoulder), breast cancer removal procedures. Patients gain a better understanding of the total experience before their surgery; which helps reduce anxiety, increases comfort levels and helps patients recover as quickly as possible. Area physicians conduct free community education programs on a wide variety of health topics in our Community Education Center, located in the Ohio Valley Medical Office Building.

REDEVELOPMENT AGREEMENT QUESTION RESPONSES

In addition to offering high quality services at affordable prices, we have provided the following answers to the Redevelopment Agreement questions:

Medical and Surgical Services Provided to Residents of Springfield

- Ohio Valley Surgical Hospital provides inpatient and outpatient medical and surgical services to residents of Springfield, as anticipated under the Redevelopment Agreement.

Available to the Members of Our Community

- **Current and Active Medicare and Medicaid Participant**

Ohio Valley was approved as a Medicare and Medicaid provider effective July 2, 2009, and continues to be an active participant in nearly all programs available.

- **Enforce a Comprehensive and Compassionate Charity Care Policy**

Ohio Valley enforces a comprehensive and compassionate charity care policy, very similar to other area nonprofit hospitals. Our policies and practices are meant to provide the same high level of service to all patients, regardless of ability to pay. To read our complete Charity Care Financial Assistance Policy, go to the Billing and Insurance page at www.OVSurgical.com.

- **Charity Policy Discounts**

Our charity care policies meet the community standards as outlined in the Redevelopment Agreement. Specifically, patients receive “free care” for family incomes below 115% of the Federal Poverty Guideline. Significant discounts also are provided on a “sliding scale”, consistent with community standards and those outlined in the Redevelopment Agreement, up to 400% the Federal Poverty Guideline. Our charity policies remain the same and are happy to provide at any time.

- **Rocking Horse Center**

Ohio Valley’s special colonoscopy program has continued to increase Rocking Horse participation/screening levels. Surgeons’ offices receive referrals through the primary care community and/or the Rocking Horse Center directly; surgical cases are scheduled primarily at Springfield Regional Medical Center or Ohio Valley, based upon patients’ choice. Those patients would be subject to the same charity policies discussed earlier.

- **Community Participation**

Ohio Valley participated and/or sponsored over 50 different community-based organizations since opening. These organizations are dedicated to the arts, education, health, economic expansion, and others.

Ohio Valley has funded additional costs associated with the parking, streetscape, pavers, street lamps, architectural roofline, landscaping, security and other expenses to tie into the setting as well as:

- **Taxes Paid**

Ohio Valley and its owners continue to pay substantial taxes as a taxable organization. The Department of Health and Human Services concluded that considering uncompensated care and tax payments, physician-owned hospitals returned a net community benefit averaging 7.23% of revenue. This is the same as most tax-exempt hospitals spend for charity/uncompensated net of subsidies. Physician hospitals pay federal, state and local taxes including property, federal and state income (passed on via individual owner taxes in Ohio Valley's case), sales taxes, commercial activity taxes in Ohio ("CAT" tax), and other taxes.

- **Presence in Downtown**

Ohio Valley is pleased to have a beautiful 3-story medical office building, located adjacent to the Ohio Valley Surgical Hospital. This brings our total facilities and equipment investment to \$30 million. The Ohio Valley Medical Building offers Physical and Occupational Therapy, Imaging and 3D Mammography, Lab Services and Sports Medicine/Athletic Training. Weekly patient education programs (Joint Camp, Spine Academy and Breast Cancer Program) are conducted in the Community Education Center. Area physicians also conduct free community education programs on a wide variety of health topics.

- **Patient Satisfaction**

Ohio Valley Surgical Hospital (Ohio Valley) has contributed substantially to the improvement of healthcare in our community; including to those community members who are unable or unwilling to pay for services. As mentioned earlier, as we move into our fourteenth year, Ohio Valley continues to earn high patient satisfaction scores in response to the question, "would you recommend Ohio Valley Surgical Hospital to family and friends?"

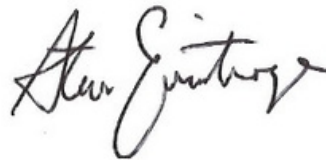
RECENT PARTNERSHIP

In 2022, Ohio Valley announced a partnership with Dayton-based Premier Health and Columbus-based OhioHealth as part of an ongoing commitment to expand access to care and keep care local in Clark County.

Thank you and please do not hesitate to contact me directly at (937) 521-3901 if you require any additional information.

Sincerely,

STEVE EISENTRAGER



President
Ohio Valley Surgical Hospital

BOARD APPROVAL

Ohio Valley's Board of Directors approved the Community Benefit Report as of August 31, 2023.