



PATIENT
SAFETY



WELCOME

We are pleased that you have chosen Ohio Valley Surgical Hospital and are confident that you will have the very best health care experience possible.

Ohio Valley Surgical Hospital offers:

- State-of-the art medical equipment
- Highly-skilled, caring and friendly staff
- A comfortable, welcoming facility
- The latest advances in surgical and anesthesia procedures and technology



Beth Lizza, RN, CNOR
Chief Nursing Officer

Patient Safety Is Our Highest Priority

Our health care professionals are committed to providing you and your family the best and safest care possible. This brochure has been created to inform you and your family members about the importance of patient safety and the role it plays in identifying potential problems before they occur.

Ohio Valley Surgical Hospital has adopted the National Patient Safety goals outlined by the Joint Commission, which include specific measures in patient identification, communication, medication safety, reducing infections and preventing falls.

You are the most important member of your health care team. We encourage you to take an active role in your care by asking questions and openly communicating with your providers.

Correct Identification of a Patient

We use your name and date of birth to identify you and make certain that medications and treatment are meant for you. If you are given a wristband, please make sure the information on it is correct. If it is wrong, please notify your nurse.

Be sure you are called by your correct name. Please inform the staff if you are called the wrong name.



Insist that staff ask your name and date of birth or check your wristband before drawing your blood or giving you medications.

Hand Hygiene

Hand washing is the single most effective way to prevent the spread of germs and infections.



Please feel free to ask your caregiver, "Have you washed your hands before examining me?"

Ohio Valley Surgical Hospital has identified hand hygiene as a primary focus for patient safety.

Medications

Medication reconciliation means double-checking your medications when you enter or leave a hospital or are treated at a clinic. Such double-checking is key to reducing medication harm.



Bring a list of all your medications, including over-the-counter medicines, vitamins, and herbal supplements. (A medication safety card is available to record this information for your convenience—see back panel for more information.) Show this list to your primary care physician and any specialist, clinic, or hospital that you may visit. Tell your medical team about any drug allergies, problems with anesthesia, or other medication related problems.

Falls



Falls can be a major setback in your recovery process. Please be aware: new medications, illness or surgery can make you dizzy. To avoid falling, please:

- Ask for assistance before getting up.
- Use your call light.
- Sit up slowly.
- Sit for a moment before standing.
- Sit down to dress and pull your pants on.
- Don't walk in regular socks or loose shoes.
- Wear your glasses.
- Use your walker or cane, if needed.
- Take your time.

Equipment

If you have an IV, oxygen or other equipment in use, please ask the staff for instructions or assistance when leaving your bed or chair.



Correct Type of Surgery and Correct Location

On the day of your procedure, you will be asked to state your name, date of birth and site for your surgery. You may be asked these questions several times. Please be patient and understand this repeated checking of facts is a way to protect you and avoid mistakes.

On your consent form, please double check that your name, procedure and site (right or left) are written down correctly. You or a member of our health care team will mark your body where the operation will be performed; you will double check that the mark is correct.

Support from Family and Friends



If possible, have a friend or family member with you to help ask questions. It's easy to be overwhelmed by the amount of information you are presented with on the day of your surgery.

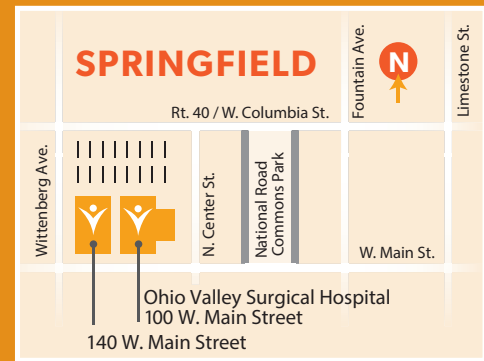
Make sure your family member or friend understands the type of care you will need when you get home.

Medication Safety Card

Ohio Valley Surgical Hospital provides a medication safety card to help you remember all the medicines you are taking. If you have not received a card, please ask your nurse or a hospital representative to provide one. We recommend that you keep an updated card with you at all times.

If you have a question or concern about a safety issue, please call 937-521-3900 and ask for the Administrator.

OHIO VALLEY surgical hospital



OHIO VALLEY SURGICAL HOSPITAL

100 West Main Street
Springfield, Ohio 45502-1314
ovsurgical.com

Phone: 937-521-3900

Fax: 937-521-3910



Learn how Ohio Valley is setting new standards for surgical excellence by visiting ovsurgical.com or call **937-521-3900**.

Ohio Valley Surgical Hospital is a physician-owned facility.