

WELCOME!

Thank you for choosing Ohio Valley Surgical Hospital. We are confident that you will have the best healthcare experience possible.

Ohio Valley offers:

- The latest advances in surgical and anesthesia procedures/technology
- State-of-the-art medical equipment
- Quality, compassion and care you can trust

PATIENT SAFETY IS OUR TOP PRIORITY

Our healthcare professionals are committed to providing you and your family with the best and safest care possible. This brochure has been created to inform you and your family members about the importance of patient safety and the role it plays in identifying potential problems before they occur.

Ohio Valley has adopted the **National Patient Safety** goals outlined by the Joint Commission which include specific measures in patient identification, communication, medication safety, reducing infections and preventing falls.

You are the most important member of your healthcare team. We encourage you to take an active role in your care by asking questions and openly communicating with your providers.

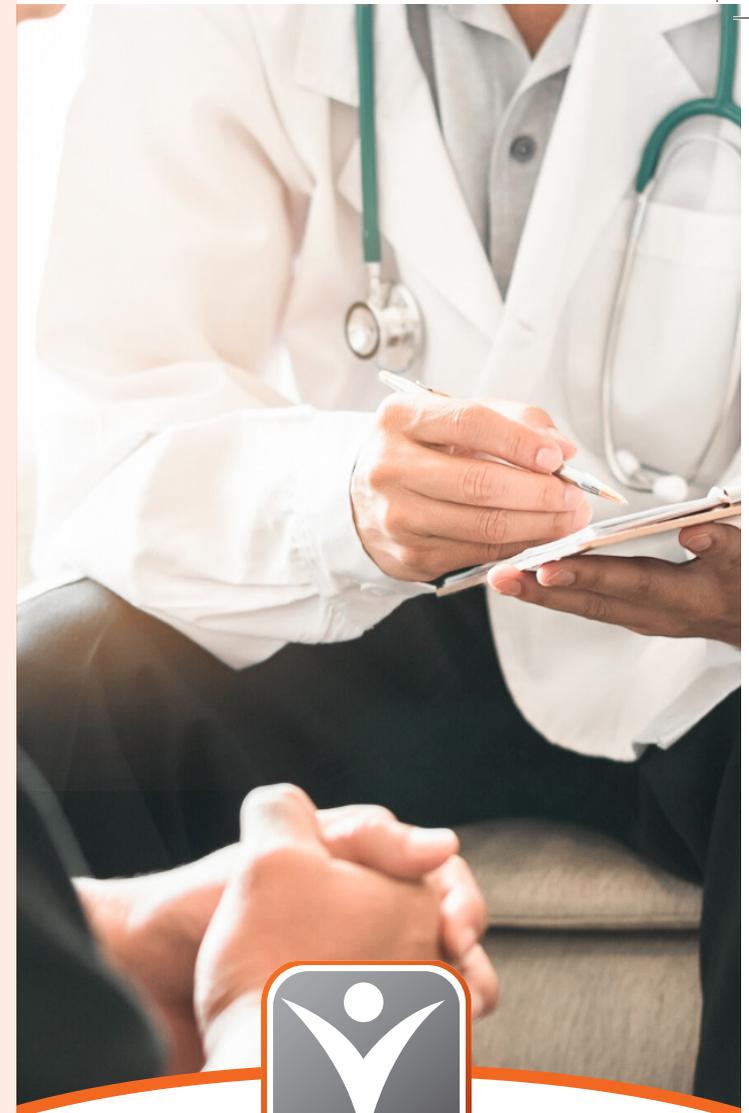


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Proudly owned and operated by local physicians

    @ovsurgical



PATIENT SAFETY

BEST QUALITY. BEST VALUE. BEST CHOICE.

HEALTHCARE DESIGNED WITH YOU IN MIND



CORRECT IDENTIFICATION OF A PATIENT

Your name and date of birth identify you and make certain that medications and treatment are meant for you. When given a wristband, please make sure your information on it is correct.

Please inform your healthcare team if:

- Your wristband information is incorrect
- You are called by the wrong name

Remind us to ask your name and date of birth or check your wristband **before** drawing your blood, giving you medications or performing a procedure.

HAND HYGIENE

Hand washing is the **single most effective** way to prevent the spread of germs and infection and is a primary focus for patient safety. Please feel free to ask any member of your healthcare team before they examine you, "**Did you wash your hands?**"

PAIN CONTROL

Having a procedure or surgery can result in pain. Although we may not be able to make you pain free, we do want to help alleviate this pain through techniques like *repositioning*, *warm blankets*, *splinting* and *medication*.

We will work with you to set a reasonable pain goal and then ask you to routinely rate your pain. This pain rating will help us ensure that we are providing pain management interventions that work for you.

MEDICATIONS

Medication reconciliation means double-checking your medications throughout your hospital stay. Such double-checking is key to reducing medication harm.

Bring a list of all your medications, including over-the-counter medicines, vitamins and herbal supplements (a medication safety card will be given to you to help you keep track of this information). Show this list to your primary care physician and any specialist, clinic or hospital you may visit. Tell your healthcare team about any drug allergies, problems with anesthesia or other medication related problems.

NUTRITION

After having a procedure or surgery we may not be able to provide you with food right away. During this time, we can provide you with oral swabs to moisten your mouth and make you more comfortable. Your diet will be advanced gradually to the diet appropriate for your condition.

FALLS

Falls can be a major setback in your recovery process. Please be aware that new medications, illness or surgery can make you dizzy.

To avoid falling, please:

- Ask for assistance before getting up
- Use your call light
- Sit up slowly
- Sit for a moment before standing
- Sit to dress and put on pants
- Don't walk in regular socks/loose shoes
- Wear your glasses if you have them
- Use walker/cane if needed
- Take your time

REHABILITATION

Our goal is to have you return to your prior level of activity. Therefore, you may be visited by a Physical Therapist, Care Manager or other individuals on our healthcare team.

These team members will work to determine a plan of care for you that meets the needs and goals you have while at Ohio Valley, and when you leave.

EQUIPMENT

If you have an IV, oxygen or other equipment in use, please ask us for instructions or assistance when leaving your bed or chair.

CORRECT LOCATION & TYPE OF SURGERY

On the day of your procedure, you will be asked to state your name, date of birth and site for surgery. You may be asked these questions several times. Please be patient and understand this repeated checking of facts is a way to protect you and avoid mistakes.

On your consent form, please double check that your name, procedure and site (right/left) are written down correctly. You or a member of our healthcare team will mark your body where the operation will be performed; you will double check that the mark is correct.

SUPPORT FROM FAMILY & FRIENDS

If possible, have a friend or family member with you to help ask questions. It's easy to be overwhelmed by the amount of information you are presented with on the day of your surgery. It is also important for your family member or friend to understand the type of care you will need when you get home.

MEDICATION SAFETY CARD

Ohio Valley provides a medication safety card to help you remember all the medicines you are taking.

If you have not received a card, please ask a member of your healthcare team to provide one. We recommend that you keep an updated card with you at all times.

DON'T HESITATE TO SPEAK UP!

You are the center of our healthcare team. We want you to participate in all decisions regarding your care. If you have any questions or concerns, please ask any member of our healthcare team and we will address them immediately. You may also call **937.521.3900**, and ask to speak to the Administrator.

Thank you again for entrusting Ohio Valley Surgical Hospital with your surgical needs.