

Ohio Valley Surgical Hospital Plain Language Summary of the Financial Assistance Policy

FINANCIAL ASSISTANCE: Ohio Valley Surgical Hospital is committed to provide professional and compassionate access to healthcare for all medically necessary services to all persons regardless of their ability to pay.

The following information outlines the Financial Assistance options available to all persons served. For assistance regarding these programs, please visit our website at www.ovsurgical.com or contact Patient Account Services at Financial counseling at 100 West Main Street, Springfield, OH 45502 or at (937) 521-3943 or at www.ovsurgical.com/contact-us/.

FAP: The Hospital's financial assistance policy (FAP) is the means through which it offers charity care and HCAP. Charity care is administered through the terms of the FAP, while HCAP is administered in accordance with the FAP and state law.

SCOPE: The FAP applies to all Emergency Medical Care (as applicable) and all other Medically Necessary Care provided by the Hospital, as well as certain other providers delivering Emergency Medical Care or other Medically Necessary Care in the Hospital's facilities ("Covered Services"). The FAP contains a full list of providers that are and are not covered by the FAP.

DISCOUNT: Under the Hospital's charity care program, discounts are provided as follows with respect to Covered Services: (i) patients earning up to 115% of the Federal Poverty Guidelines will receive a 100% discount and (ii) patients earning between 116% up to 405% percent of the Federal Poverty Guidelines will receive discounts ranging between 95% and 5%. For insured patients eligible for benefits under the FAP, discounts are applied against the remaining balance of charges due after reduction for amounts paid or assumed by insurance. For uninsured patients, discounts are applied against gross charges.

APPLICATION/COPIES/ASSISTANCE: To apply for financial assistance under the FAP, please complete a Financial Assistance Application. Copies of the Application and FAP are available free of charge online at www.ovsurgical.com, in person at 100 West Main Street, Springfield, OH 45502, or by writing Ohio Valley Surgical Hospital, Patient Account Services, 100 West Main Street, Springfield, OH 45502. Once you have finished the application, please return it to 100 West Main Street, Springfield, OH 45502. If you need assistance completing a FAP application, please contact the Patient Account Services of the Hospital at (937) 521-3943 or visit in person at 100 West Main Street, Springfield, OH 45502.

LANGUAGES: The FAP, FAP application form, and plain language summary of the FAP are available in other languages at www.ovsurgical.com.

AGB: A FAP-eligible individual will never be charged more than the Amount Generally Billed (as defined in the Treasury Regulations) for Emergency Medical Care or Medically Necessary Care (as defined in the Treasury Regulations) for any Covered Service.